



# **Description LoyalFree** The Place Promotion App INFORMATION FOR TOWNS AND CITIES













### WHO WE WORK WITH A MULTI AWARD WINNING PLACE PROMOTION APP **USED BY OVER 40 BIDS & COUNCILS IN THE UK** NOW WITH AN ACCOMPANYING E-COMMERCE MARKETPLACE





## WHAT DOES THE LOYALFREE PLATFORM DO?



To promote offers, reviews, digital loyalty schemes & more To host interactive experiences in your place

With a simple daily entry process to engage users

## Events & Tourism

A comprehensive directory of events and attractions

### E-Commerce Marketplace

A commission free online sales platform for independent businesses

# BENEFITS OF THE APP

#### **PROMOTES THE BUSINESSES**

With offers available to locals & visitors

#### **CREATES INTERACTIVE EXPERIENCES** With digital trails

**LOW ADMIN & FLEXIBLE** LoyalFree set up the profiles and populate the app

#### **DATA INSIGHTS**

Live access to customer insights

#### **BRANDED TO YOUR PLACE**

A UK wide app but with a personal feel



#### Leicester

Thank you for supporting your local businesses

🖻 Discover Exclusive Deals

**T** Find Local Events

I Explore Fun Tours & Trails

In Partnership With

**BID** Leicester



# PROMOTING LOYALFREE

The LoyalFree app will be promoted in the area through a **partnership with the BID** with marketing such as:

- Social Media content
- In store promotional materials
- Local PR and advertising campaigns
- In app competitions
- Donations to charity from LoyalFree when loyalty stamps are collected
- Local email campaigns







# DATA CAPTURE

LOYALFREE COMES WITH A LIVE DASHBOARD REPORTING ON MANY METRICS SUCH AS:

- Number of businesses promoted, offers and loyalty schemes
- Number of app users
- Usage metrics, e.g. popular days and times, most successful profiles
- Graphs of usage and new users
- Trail votes and check ins
- % of users claiming deals





	Your Place - E	xample Report	
	🕘 Loy	<b>al</b> Free	
	Thursday 6	o Started On th July 2017 wonths	
Print	Live Report Download Busine	sses Spreadsheet All Time Sun	amary
1	143,252 LoyalFree Interactions with Your Place		
	LoyalFree Intera	actions with Your	Engaged App User
Promoted in Your Place	LoyalFree Intera	actions with Your	and Second Second
250 Promoted in Your Place irom 182 businesses s from 140 businesses promoted through event ngs and trails	LoyalFree Intera Pla 8,654	actions with Your ace 21,678	Engaged App User



## TRAIL CASE STUDY

One Giant Leap marked the 50th anniversary of the Apollo 11 moon landing. As part of this, a space-themed LEGO® trail boasting 15 models came to Leicester.

We worked with BID Leicester to provide a digital trail to locals and visitors, allowing check in at each model by scanning a QR code, with competition entries for every scan collected. The trail was a great success, capturing ROI and allowing the public to follow a map route.

In just one week we saw the following results:

- 2,754 trail starts by 773 people and **5,488 scans** at the models
- Average of 8 locations per user, showing the **encouragement of** moving people around the City
- **Increased app users** for the City who can now continue to enjoy new trails, deals, digital loyalty and more





# WHAT IS THE LOYALFREE MARKETPLACE?



online for free, quickly and easily

collect

This website could provide vital sales and support for your business, allowing you to sell products, experiences and gift vouchers across the UK!

- The LoyalFree Marketplace allows businesses to sell
- There is no commission taken and just a 3% payment processing fee. The platform offers delivery and click &



## MARKETPLACE EXAMPLE

"We were extremely impressed with LoyalFree's turnkey solution to allow our traditionally offline business to sell online quickly & efficiently"

"We were registered with LoyalFree, the integrated Stripe merchant service & received our first order in just under two hours"



Sam Hagger - Beautiful Pubs

The Beautiful Pubs Collective in Leicester took over £1,000 within the first week of selling on the LoyalFree Marketplace!



## MARKETING SUPPORT TO GET USERS







Marketing top 10

A suite of tried and tested marketing techniques

Graphic design

Unlimited custom branded designs for adverts, magazines etc

#### **Pre-written** content

**Pre-written email** An image gallery templates, blogs and suggested and press releases copy for you



**Social Media** support

Website Integration

Live feeds of offers, events and trails onto your website if desired

# TESTIMONIALS

"Since we partnered with LoyalFree, the amount of help and support has been astounding. They really "know their stuff" and have made this process so easy for us during what are extremely challenging times. We are still very early in the project but we can see that the decision to team up with LoyalFree at this time was exactly the right thing to do." "The LoyalFree project has been **more successful than we ever imagined**. The app is able to promote everything in our town; offers, events and even digital trails. Everything is simple to set up and a fraction of the admin of our previous loyalty solution. I recommend any BID adds this project to their plan."



Jonny Noble, Bradford BID Manager



Lisa Brown, Love Loughborough BID Manager

## THE SET UP PROCESS

LOYALFREE CAN BE LIVE IN 2 WEEKS THE SET UP PROCESS IS SIMPLE AND QUICK, WITH OUR TEAM ON HAND TO HELP

## QUESTIONS? sales@loyalfree.co.uk









